

DIGITALRAFFLE.BIZ

TERMS AND CONDITIONS, USER CONSENT, AND PLATFORM RULES

Effective date: 4 September 2026 | Version 1.1

IMPORTANT NOTICE

Please read this document before creating or using an account. By checking the consent box and submitting the registration form, you confirm that you have read, understood, and agreed to these Terms and Conditions and the related Privacy Policy. DigitalRaffle.biz is a technology platform. It does not itself authorize a raffle, replace a government permit, or guarantee that a raffle is lawful. The organizer remains responsible for obtaining all permits, approvals, exemptions, and legal advice applicable to its raffle.

1. Acceptance of Terms

These Terms govern access to and use of DigitalRaffle.biz by buyers, sellers, organizers, and administrators. You must provide truthful information, have legal capacity to enter into this agreement, and use the platform only for lawful purposes. If you do not agree, do not register or use the platform.

2. User Roles and Responsibilities

A Buyer purchases raffle tickets and provides accurate payment and contact information. A Seller promotes approved raffles using an assigned affiliate link, checks buyer payment evidence, and approves or rejects orders assigned to the seller. An Organizer creates and manages raffle programs, supplies complete documents, publishes accurate mechanics, delivers prizes, and fulfills all legal obligations. The Admin reviews accounts, documents, top-ups, raffle applications, reports, and system records and may operate the approved digital draw. Role access may be restricted, suspended, or terminated for violations or risk-control purposes.

3. Account Registration and Security

You must use accurate and current details and keep your password confidential. You are responsible for activity performed through your account unless promptly reported as unauthorized. You must immediately notify DigitalRaffle.biz of suspected unauthorized access, fraud, or loss of credentials. Accounts may not be sold, transferred, impersonated, or used by another person without written authorization.

4. Raffle Authorization and Compliance

No raffle may be published or sold through the platform until the organizer submits the required program details, mechanics, dates, prize information, and supporting documents and the program is approved through the applicable review process. Depending on the raffle and applicable law, documentation may include DTI approval or permit, DSWD permit, LGU or Mayor's permit, Barangay clearance, organizer-approved program, written exemption, or other authorization. Platform approval is an internal control and is not a government approval. The organizer is solely responsible for confirming the correct legal requirements with the relevant Philippine authorities.

5. Raffle Information and Locked Records

The organizer warrants that all submitted information and uploaded files are authentic, complete, readable, current, and not misleading. Once approved, protected raffle or organizer data may be locked. Any correction must be requested through the designated change-request process and is subject to review, supporting evidence, and an audit trail.

6. Ticket Orders and Seller Verification

A buyer order made through a seller affiliate link remains pending until the assigned seller checks the buyer's cash or GCash payment details and approves or rejects the order. The Admin does not verify ordinary buyer orders assigned to a seller. A ticket becomes confirmed and draw-eligible only after the required approval and successful system processing. Rejected, duplicate, incomplete, altered, or unverifiable payment evidence may result in rejection without ticket issuance.

7. Cash and GCash Payments

Available payment modes may be limited to cash and manual GCash reference submission. Buyers must pay only to the destination and instructions shown for the relevant transaction and must enter an accurate reference number or payment evidence. Users must not submit false, recycled, or manipulated references. Manual verification may take time and does not

constitute automatic payment confirmation.

8. RPH Coin and Seller Top-Ups

A seller may request RPH Coin credits by paying through an approved method and submitting the required reference. Top-ups are credited only after Admin verification and approval. When a seller approves an eligible buyer order under the seller's affiliate link, the required RPH Coin amount is deducted from the seller's wallet according to platform rules. No deduction should occur solely because a buyer created a pending order. Sellers must maintain enough approved RPH Coin balance to process transactions.

9. Allocation and Earnings

Unless a specific approved raffle program states otherwise, the intended allocation is 10% to Admin or platform, 20% seller commission, and 70% organizer share. The applicable calculation basis, deductions, payment-processing charges, taxes, refunds, adjustments, and settlement timing must follow the approved raffle mechanics and transaction records. Displayed dashboards are operational records and remain subject to reconciliation and audit.

10. Digital Draw and Winners

Only confirmed and draw-eligible tickets may be included in the draw. The Admin may conduct the digital raffle using the platform's secure draw function after entries are locked. Draw results, winner records, timestamps, reports, and audit information may be stored and published as required by the approved mechanics and applicable law. Winners remain subject to identity verification and prize-claim requirements. The organizer is responsible for awarding and documenting prizes.

11. Prohibited Conduct

Users must not operate unauthorized raffles; falsify documents, payments, ticket records, winners, or identities; manipulate or interfere with the draw; create duplicate or deceptive accounts; misuse personal data; violate intellectual-property rights; distribute malware; bypass security controls; or use the platform for fraud, money laundering, illegal gambling, or any unlawful activity.

12. Privacy and Data Consent

You consent to the collection and processing of information reasonably required for registration, identity and document verification, payments, ticketing, communications, reporting, fraud prevention, draws, winner publication, regulatory compliance, and audit. Personal data must be handled in accordance with the Data Privacy Act of 2012, applicable issuances, the platform Privacy Policy, and lawful retention requirements. Users must submit only information they are authorized to provide.

13. Records, Reports, and Audit Trail

The platform may record account actions, approvals, rejections, top-ups, wallet movements, payments, tickets, changes, draw events, downloads, and relevant device or network information. Authorized users may view, download, or print reports according to their role. Records may be disclosed when legally required or necessary to investigate disputes, fraud, security incidents, or regulatory concerns.

14. Suspension, Cancellation, and Enforcement

DigitalRaffle.biz may hold transactions, restrict features, suspend accounts, unpublish a raffle, preserve evidence, or terminate access when information is incomplete, funds are disputed, legal authority is uncertain, security is threatened, or these Terms are violated. Such measures do not remove the organizer's or user's legal and financial obligations.

15. Disputes, Refunds, and Corrections

Users should first submit concerns through the platform's support or discrepancy process with complete evidence. Refunds, cancellations, corrections, prize disputes, and settlement adjustments are governed by the approved mechanics, applicable consumer law, payment status, and verified system records. Users must cooperate in good faith during investigation and reconciliation.

16. Availability and Limitation

The platform is provided subject to maintenance, connectivity, third-party services, and events beyond reasonable control. Reasonable efforts will be made to preserve security and records, but uninterrupted availability is not guaranteed. Nothing in these Terms excludes liability that cannot lawfully be excluded. Users remain responsible for independent legal, tax, accounting, and regulatory advice.

17. Changes to These Terms

These Terms may be updated to reflect legal, operational, security, or product changes. A material update may require renewed consent. The version and effective date displayed in the registration process or document identify the terms accepted by the user.

18. Governing Law

These Terms are governed by the laws of the Republic of the Philippines. Any dispute that cannot be resolved amicably will be handled by the courts or authorities having proper jurisdiction, subject to mandatory consumer and data-protection rights.

19. Contact

For questions, document requests, or account concerns, contact DigitalRaffle.biz at mktg@digitalraffle.biz or 0966 180 5665.

CONSENT CONFIRMATION

By checking the consent checkbox during registration, I confirm that I had the opportunity to open, read, save, or print this document before creating my account; that the information I submit is accurate; and that I agree to comply with these Terms and the applicable Privacy Policy and platform rules. Document note: This starter document should be reviewed by qualified Philippine legal counsel and aligned with the final Privacy Policy, permit workflow, refund policy, and payment arrangements before commercial launch.